



# ALWG Remote Planning Concept of Operations

ALWG Current State - Recommendations for SER Use

04/23/2019

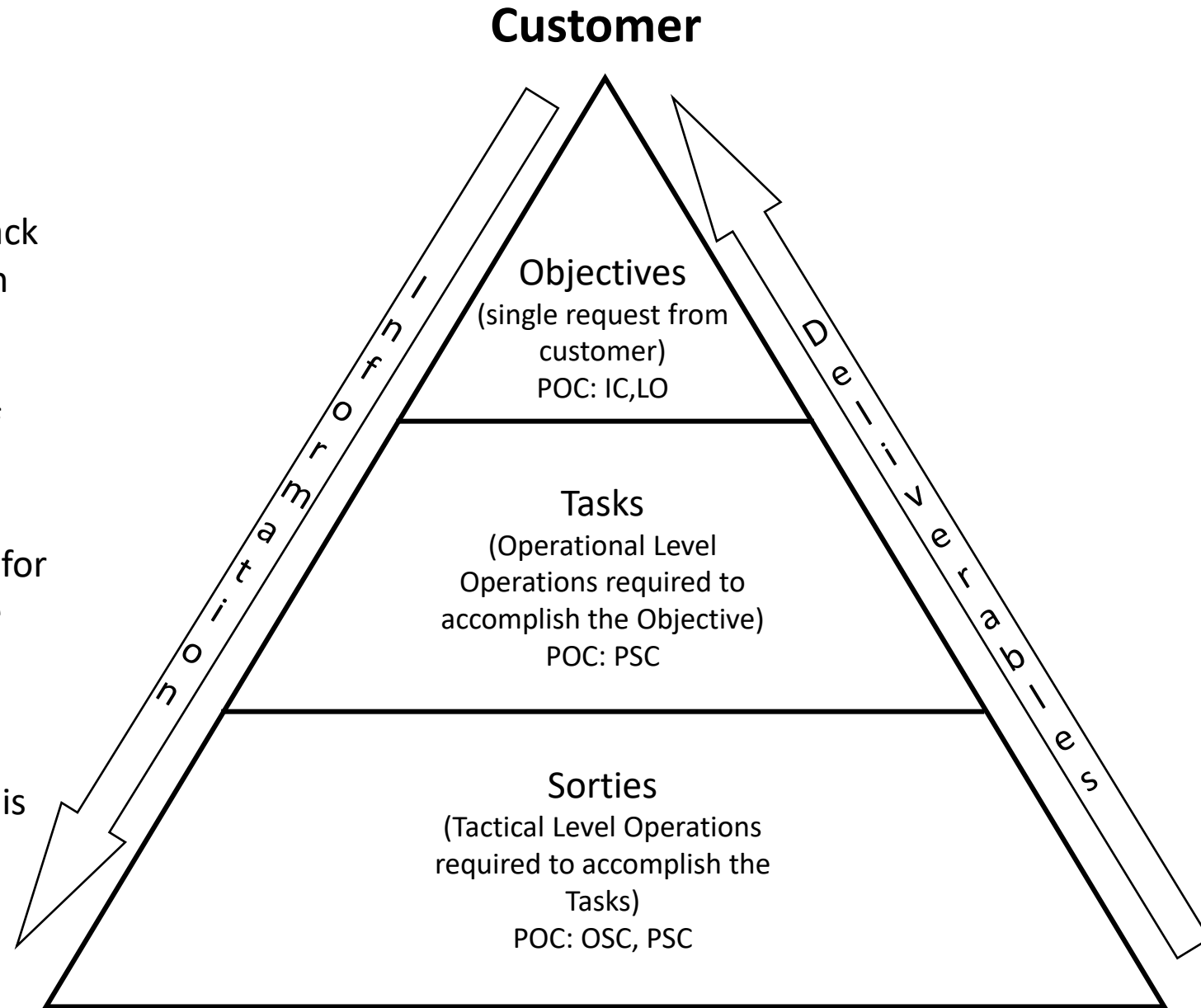
# SER Planning Cell Objective

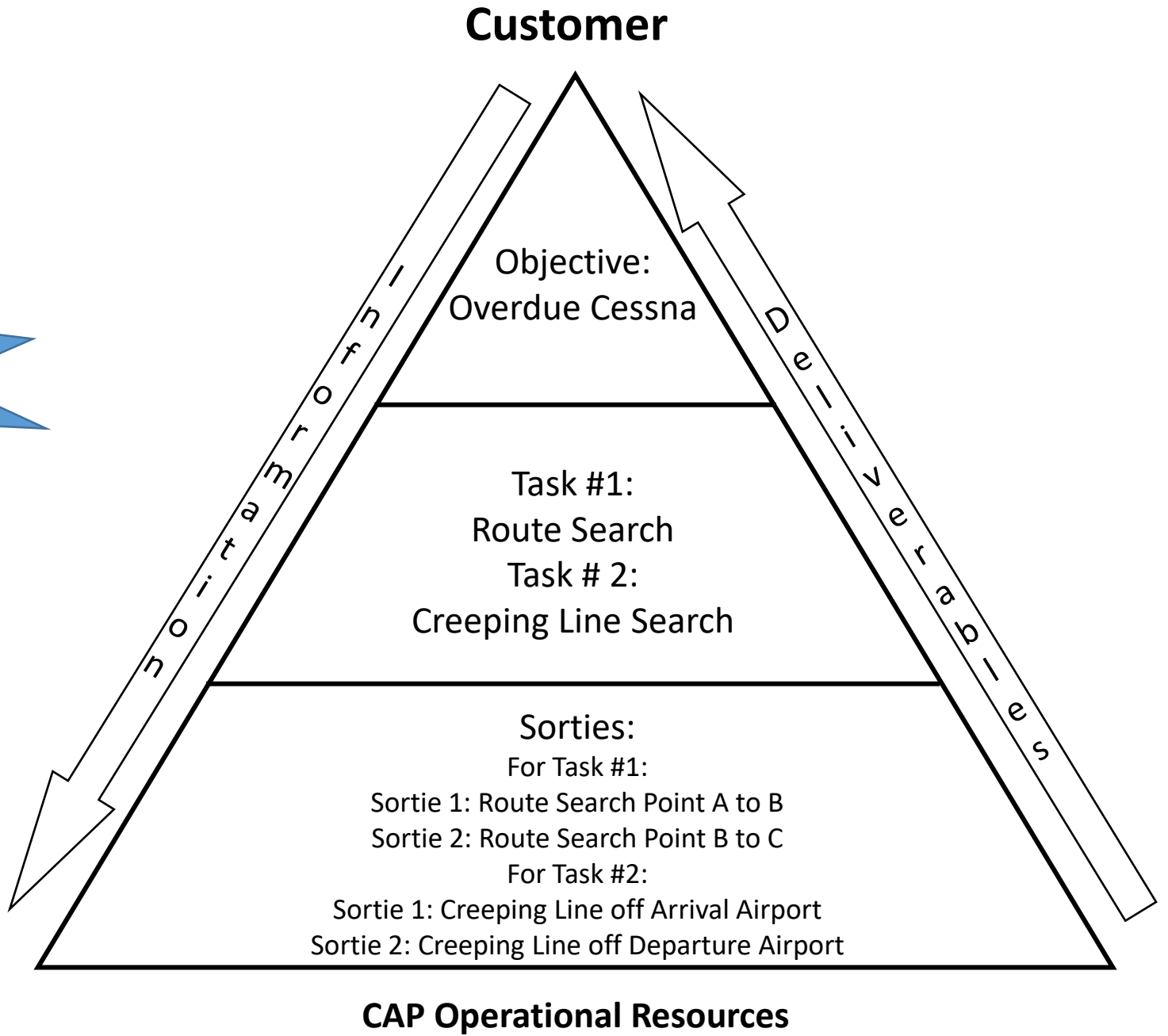
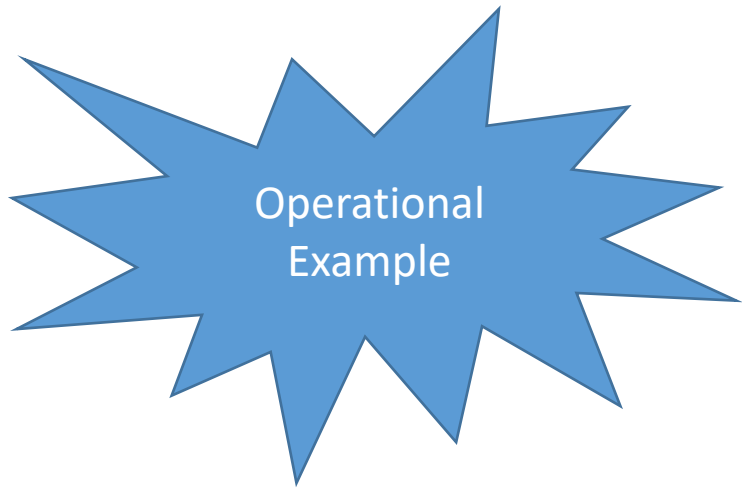
SER will manage operations utilizing a distributed network of incident staff supporting a small group of operators on the ground

- To accomplish this objective, SER must use standardized processes and tools that allows for multiple members, anywhere in the world, to collaborate and assist in the incident staff functions
- The tool must track individual lines of effort and be used in any type of response
- ALWG is recommending a current state collaboration and tracking model, and associated tool, for implementation across the SER

# The Model: Objectives-Tasks-Sorties

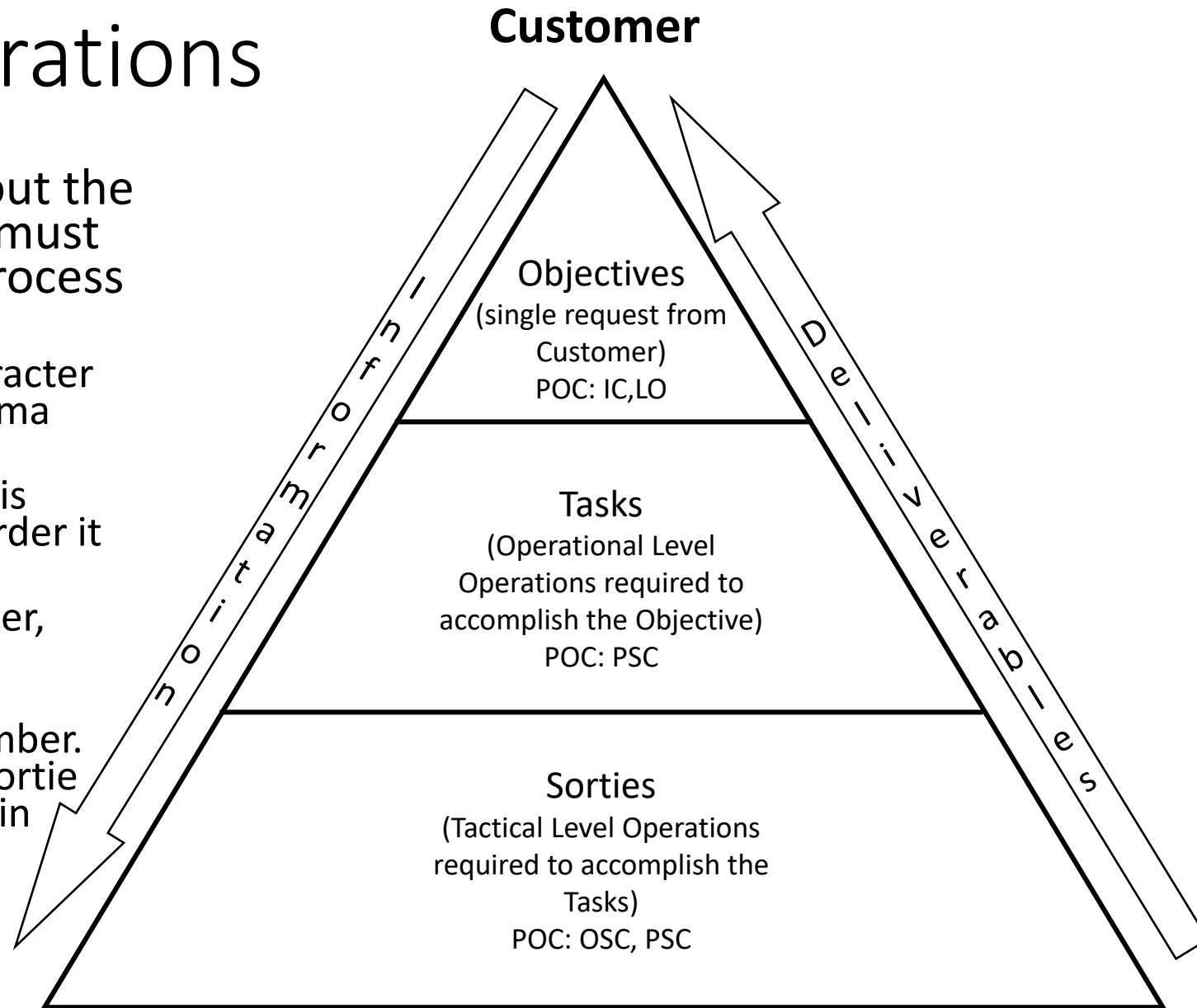
- This model was developed as a way to track every aspect of operations planning, from customer request to completion
- The model applies to any type and size of customer request
- It is dynamic: there can be multiple tasks for each objective, and there can be multiple sorties for each task
- When a sortie is complete, the task is re-evaluated for completeness; when a task is completed the objective is evaluated for completeness





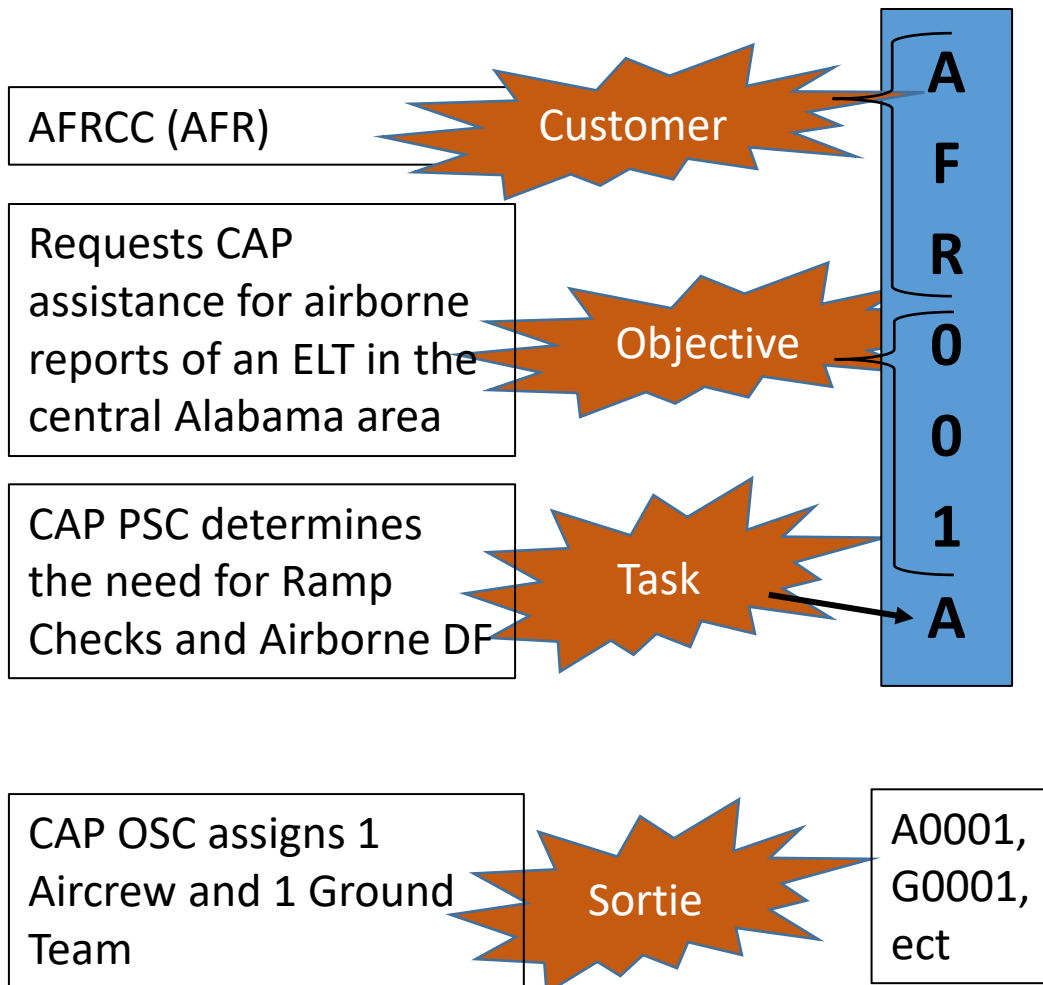
# Serialization of Operations

- To track the Objectives throughout the operations life cycle, every step must be serialized. The serialization process is:
  - Each customer is assigned a 3 character designator (i.e. FEMA=FEM; Alabama EMA= EAM; AFRCC= AFR; etc.)
  - Each objective from the customer is assigned a 3 digit number in the order it was received, starting with 001
  - Each task is given an alpha character, starting with "A", in the order it is developed
  - Each sortie is tied to the serial number. Sorties are tracked with WIMRS' Sortie numbers. The "Tracking Number" in WIMRS reflects the serial number

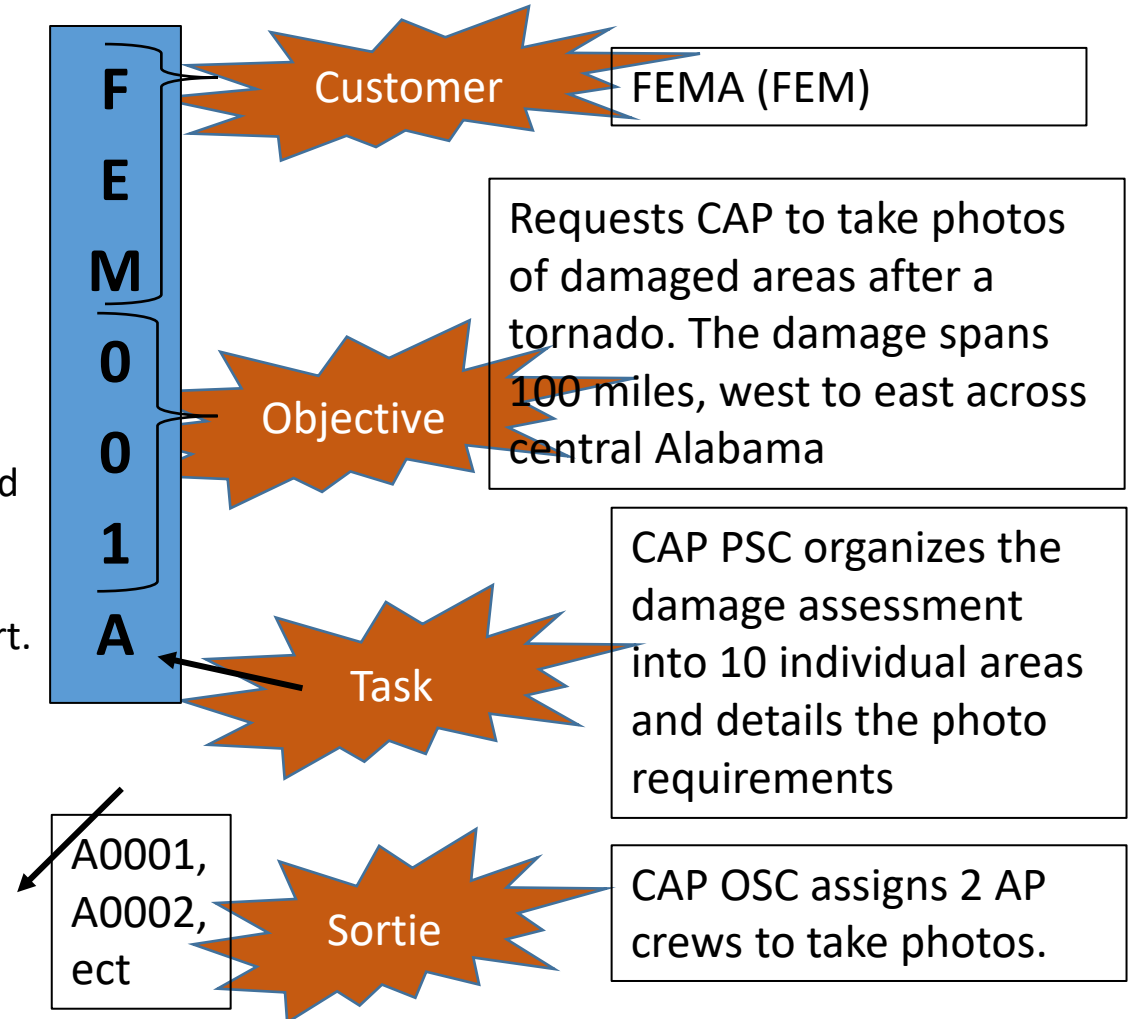


# Serial Number Creation

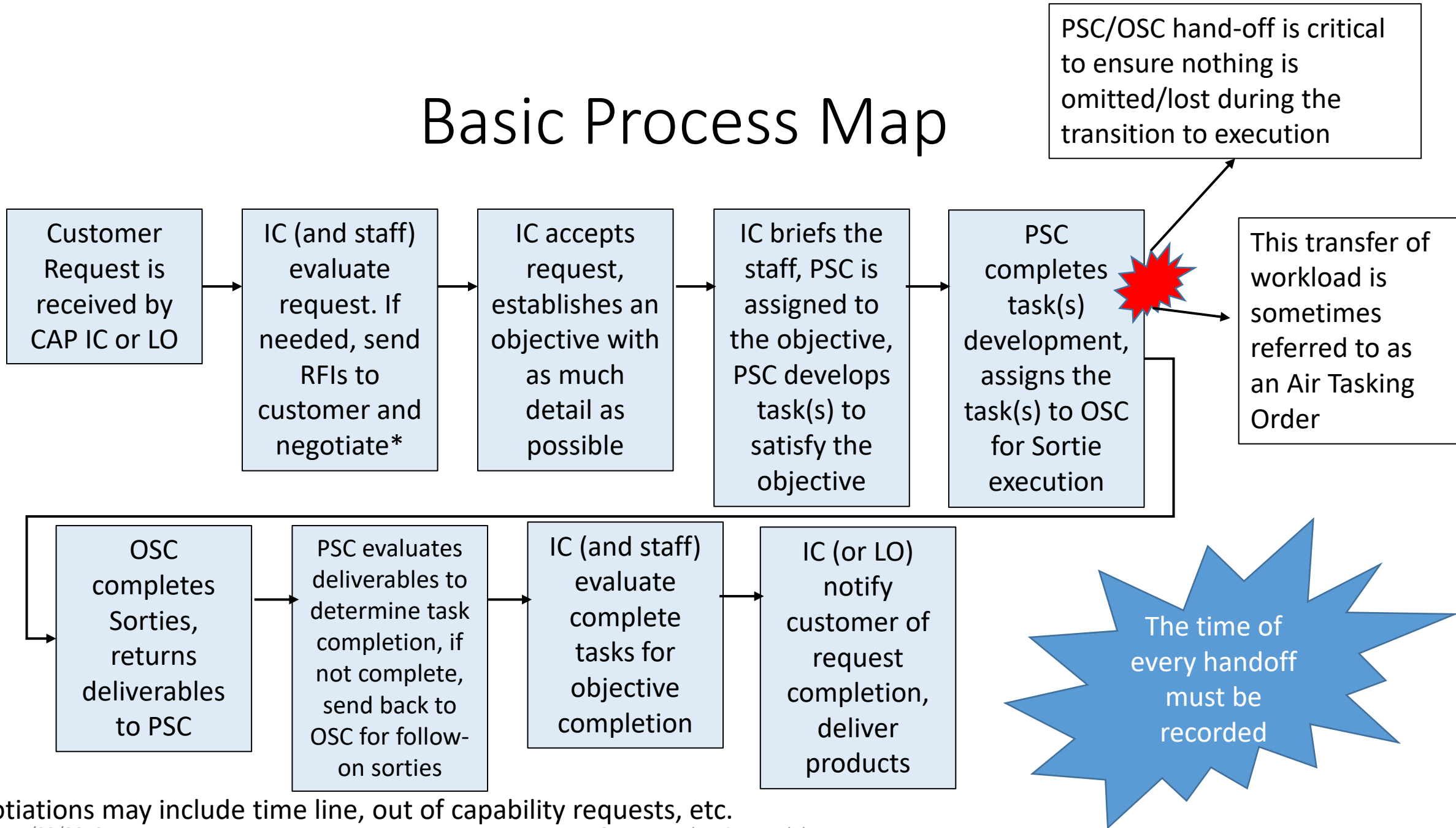
(Example: Severe Weather Event)



This is the serial number. Every objective, task, and sortie is tied to an individual line of effort.



# Basic Process Map



\*Negotiations may include time line, out of capability requests, etc.

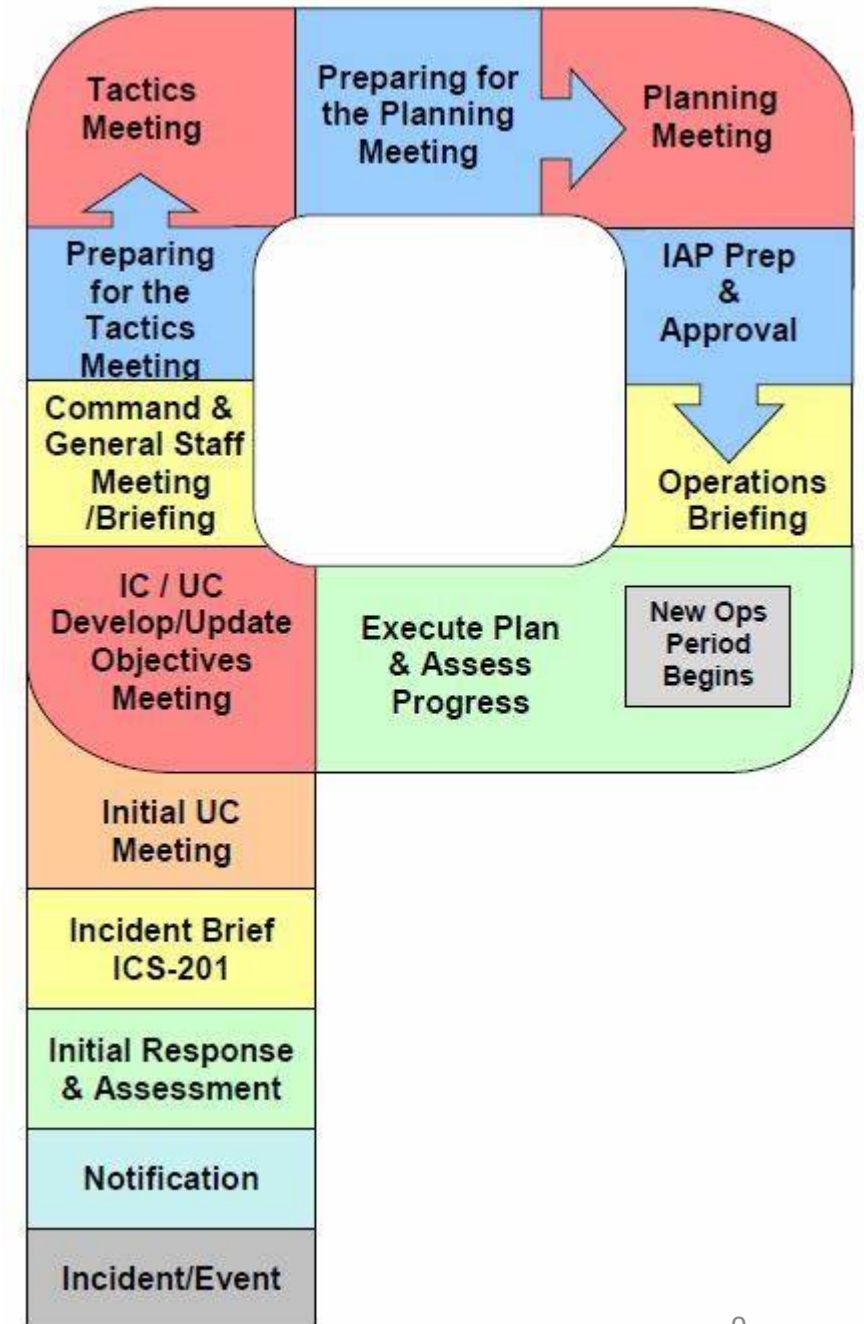
# Google Drive: The Platform

- To implement this model, ALWG has developed a spreadsheet in Google Drive for tracking of the end to end process
- The cost free platform allows for multi-edit collaboration, chat room, change history, and archive functionality
- The spreadsheet provides an automated tracking framework for the serialized Objective-Task-Sortie model, automated Air and Ground status boards, Resource Allocation Matrices, and Communication Logs
- The tool supplements WIMRS capability. The taskings can be copied directly into the CAPF104/CAPF109 briefings for easy sortie building
- The tool's mandate for recording times allows the IC to capture metrics on the teams effectiveness



# Relation to the ICS Planning P

- Although this model was not developed to accomplish the ICS process, it is similar to the Planning P
- It is an iterative process, reevaluating the objective for completion throughout each operational period
- It is less formal, there are no set FLOP meetings, but each hand-off includes the appropriate stakeholders and the actions are visible through the Google Drive Tool



# Conclusion

- The role of SER in developing a way to manage operations utilizing a distributed network of incident staff supporting a small group of operators on the ground is crucial
- The Planning Cell must utilize a multi-edit collaboration tool in conjunction with a standardized tracking process
- ALWG's Objective-Task-Sortie model, mated with the Google Drive tool, allows SER to plan, collaborate, track, and execute worldwide

Backup Slides

# This Model/Tool Does Not:

- Create CAP or ICS Forms
- Hook into WIMRS
- Replace WIMRS
- Replace IAP development/requirement